

Traveling from PC to PC fixing desktop issues is time consuming. The ability to resolve these issues without visiting each workstation is a key component for effectively optimizing IT resources and keeping end users productive.



Automated Repair

Persystent Solo is an easy to install, automated repair solution that enables you to resolve application and operating system related issues quickly without having to make a desk side visit.

The time and effort to support and maintain desktops throughout their life cycle is the highest cost in desktop ownership. If you're reacting to problems, its hard to focus on strategic initiatives and manage these costs effectively. Shifting from reactive to proactive with a cost effective automated repair solution will increase service levels, improve performance, and reduce costs.

For Help Desk Managers:

Accomplish more with the resources you already have by automating the resolution to the majority of help desk calls.

Many help desk calls turn out to be registry errors, application errors, viruses, OS issues and incompatible software downloads. Our repair technology quickly resolves these common issues with a single reboot. By automating repair you can ease the management of mobile PCs, free up more time to focus on strategic initiatives, control costs and automate enforcement of desktop compliance and configuration policies.

For Managed Service Providers:

Agility and automation are key to staying ahead of the game and staying profitable as an MSP. Having a competitive advantage to differentiate your desktop support services will help you gain new business and solidify your existing customer relationships.

Persystent Solo gives you that competitive advantage by automating repair for common break/fix support calls. The repair technology can be set for automatic repair on reboot or scheduled on demand - providing a fast, effective resolution that minimizes the need for costly, time-consuming visits to customer sites and improves customer satisfaction.

The automated repair technology of Persistent Solo can function in 3 ways. It can be managed from a management console as a help desk repair module for incident resolution, used as a zero touch recovery tool or combined with anti-virus software for remediation.



Key Features:

Restores Windows XP, Windows Vista and Windows 7

Works on or off the network to keep PCs fully functional no matter where or when end users work

Stores multiple repair points

Restores application and OS files that are corrupted, changed, or missing with a single reboot

Offers ability to preserve end user personalized profiles and settings

Designed with an easy to use UI

Installs silently and is customizable for mass deployment

Includes filters to include or exclude files or folders from repair

Supports multiple partitions

Provides application password protection for administration level access control

Integrates with other solutions with our Software Development Kit (SDK) or Command Line Interface (CLI)

Key Functionality and Benefits:

Incident Resolution

Persistent Solo can be managed from a management console as a help desk module for incident resolution. It promotes efficiency of help desk staff and controls costs associated with managing desktops for businesses of all sizes. With Persistent you can:

- Shorten support case resolution time for application and OS issues
- Save time and costs associated with PC support
- Reduce support call volume and repeat calls for the same issue
- Minimize the need for costly, time-consuming desk side visits
- Automatically enforce policy compliance and PC configuration

Recovery

Persistent Solo is the world's fastest repair solution that automates recovery with zero touch. With Persistent you can:

- Keep end users productive 24/7 by recovering PCs in minutes
- Recover PCs to the desired state with patches, updates and profiles in tact
- Reduce time and costs associated with supporting remote and mobile PCs by providing an easy to use solution for end users to resolve application and OS issues on their own

Remediation

Persistent Solo can be combined with anti-virus software for rapid remediation. It controls the damage by removing the virus on reboot. With Persistent you can:

- Recover quickly from damage caused by viruses or malware
- Recover PCs to current repair point with patches, updates and profiles in tact
- Maintain business continuity by staying operational
- Reduce end user down time

To learn more about Persistent Solo:

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