

## Automated Repair

Significantly reduces the need for costly on-site visits, saving you time and improving your bottom line.



### Key Features:

Restores Windows XP, Windows Vista and Windows 7

Works on or off the network to keep PCs fully functional no matter where or when end users work

Stores multiple repair points

Restores application and OS files that are corrupted, changed, or missing with a single reboot

Offers ability to preserve end user personalized profiles and settings

Designed with an easy to use UI

Installs silently and is customizable for mass deployment

Includes filters to include or exclude files or folders from repair

Supports multiple partitions

Provides application password protection for administration level access control

Integrates with other solutions with our Software Development Kit (SDK) or Command Line Interface (CLI)

Persysent Solo is an automated repair solution that enables you to quickly resolve application and operating system related issues with zero touch. Our automated repair promotes efficiency, allowing managed service providers to substantially increase revenues and decrease the costs associated with desktop support services.

### Top desktop support challenges for MSPs and our solution:

**Challenge:** Shorten case resolution times for application and OS issues.

- ✓ Persysent automatically detects and repairs application and OS issues in minutes, with zero touch. It also eliminates the time spent diagnosing issues which is more than 40 percent of total resolution time.

**Challenge:** Eliminate the time consuming and costly need to go on-site for service requests. On average field service requests costs \$350.

- ✓ Shifting from reactive to proactive with an automated repair solution eliminates the need to visit customer sites for application and OS related desktop support. By reducing on-site manual administration, your desktop support services will bolster more value.

**Challenge:** Reduce service requests and repeat calls for the same issue.

- ✓ Many help desk calls turn out to be registry errors, application errors, viruses, OS issues and incompatible software downloads. Our repair technology quickly resolves these common issues with a single reboot. Service request volume will decrease because end users will be able to solve the majority of issues by rebooting their PC.

**Challenge:** Improve end user satisfaction - the number one success metric for desktop support services.

- ✓ End users are happy when their PCs work as expected, when expected. With Persysent Solo you can strive to maintain 100 percent PC uptime for your customers by eliminating downtime caused by application and OS issues.

To learn more about Persysent Solo:

Call 1-866-288-3067

Email [contactus@persysent.com](mailto:contactus@persysent.com)

Visit [www.persysent.com](http://www.persysent.com)

